

# Prepared for

TAUPO DISTRICT COUNCIL

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**Document Control** 

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Disclaimer

While Warren and Mahoney has endeavored to summarize the Concept Design process in this document and appendices, the report format cannot represent the broad range and depth of information captured during the Concept Design Process. Approval of the specific issues contained in this report does not discharge the obligation of the client team to review the drawings and specifications in their entirety.

Contact

## Warren and Mahoney Architects Ltd

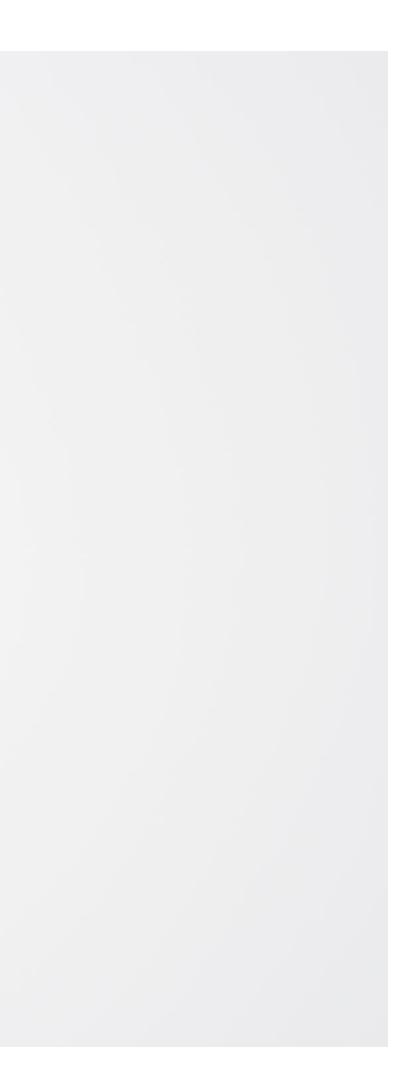
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# INTRODUCTION

The current Council offices are satellite in nature and there does not exist a central building to consolidate these workspaces. Combining all services under one roof offers a valuable opportunity to revitalise the organisation, it's relationship with the community and the workplace.

Warren & Mahoney have been engaged by Taupō District Council to assist with the process of designing and delivering a brand new, modern Council Administration Building to 72 Lake Terrace.

# The Architecture

The building's identity is shaped by its lakefront address, drawing the presence of Lake Taupō throughout the building so it becomes a part of the daily working environment. The architecture celebrates and preserves the connection between Lake Taupō and the people through soft, humane materials and a regionally inspired palette.

# The People

Fundamental to the design of this scheme is the people - the people who run the organisation and the customers. The success of the organisation depends on the health and happiness of the employees and the positive way they are able to serve the community.

A valuable opportunity to revitalise the organisation, its relationship with the community and the workplace.

## **Building Design Objectives:**

- → Health & Safety paramount
- → Integrated sustainability and environmentally sensitive design
- → Taupō District Council identity and re-branding Pride of Place - location, community, culture and workplace
- → Council Chambers address layout, technology, acoustics, lighting, climate control, guest arrival journey, view "presentation", gathering space and catering
- → Integrate passive climate control systems (natural ventilation, shading, daylighting)
- → Create a transparent and democratic civic environment
- → Host ceremonial and civic gatherings in a setting to be proud of

## The Customer Service Centre and Community Interface

- → Customer self-service
- → Community "lounge" / meeting place with café-like atmosphere, self-service web access, exhibits, gallery space, accessible toilets
- $\rightarrow$  Clearly discernible and welcoming entry with easy accessibility and close proximity to parking and drop-off
- $\rightarrow$  Community access to designated meeting rooms, waiting/gathering space

## Workplace Design

- → Next generation workplace functionality and comfort
- $\rightarrow$  Integrated technology future proofed and flexible
- → Adaptive open plan offering spaces with a range of acoustic privacy settings for individual and collaborative work
- → Facilitate easy interaction and communication scheduled, casual, opportune, coincidental
- $\rightarrow$  Equitable workplace experience and employee stakeholding - everyone can enjoy the view
- → Energy efficient and responsive climate control and lighting
- → Modern staff facilities kitchen, changing rooms with lockers and showers, breakout spaces

→ Consideration of cultural stakeholders – local iwi

# **GUIDING PRINCIPLES**

The design process is founded on a clear analysis of the project opportunities and the potential for exceptional enduring architecture.

The following statements are intended to provide architectural guidelines that can inspire both a sound functional solution and connect the brief to an architectural expression.

# **IDENTITY**

The project must address and build on Taupō District Council's identity.

This needs to be a holistic approach, expressing the way the organisation operates and engages with the local community.

The Taupō District Council is a multi functional, efficient, democratic, modern and approachable organisation that is in tune with the community.

# CONNECTEDNESS

The project should act as a catalyst in enhancing a feeling of belonging to, and having an affinity with the wider Taupō community and its local government.

It should act as a dynamic 'meeting place' were conversation, and collaboration can develop in a relaxed and informal setting.

# CUSTOMER **EXPERIENCE**

The project should create an environment that successfully responds to current and future business needs, staff methodologies and customer requirements.

Easily accessible, flexible, and modern facilities served by staff that are proud of the organisation they work for.

# ASSET REPOSITIONING

Renew and revitalise the building and surroundings to show the organisation's relevance now and in the future.

# **AUTHENTICITY**

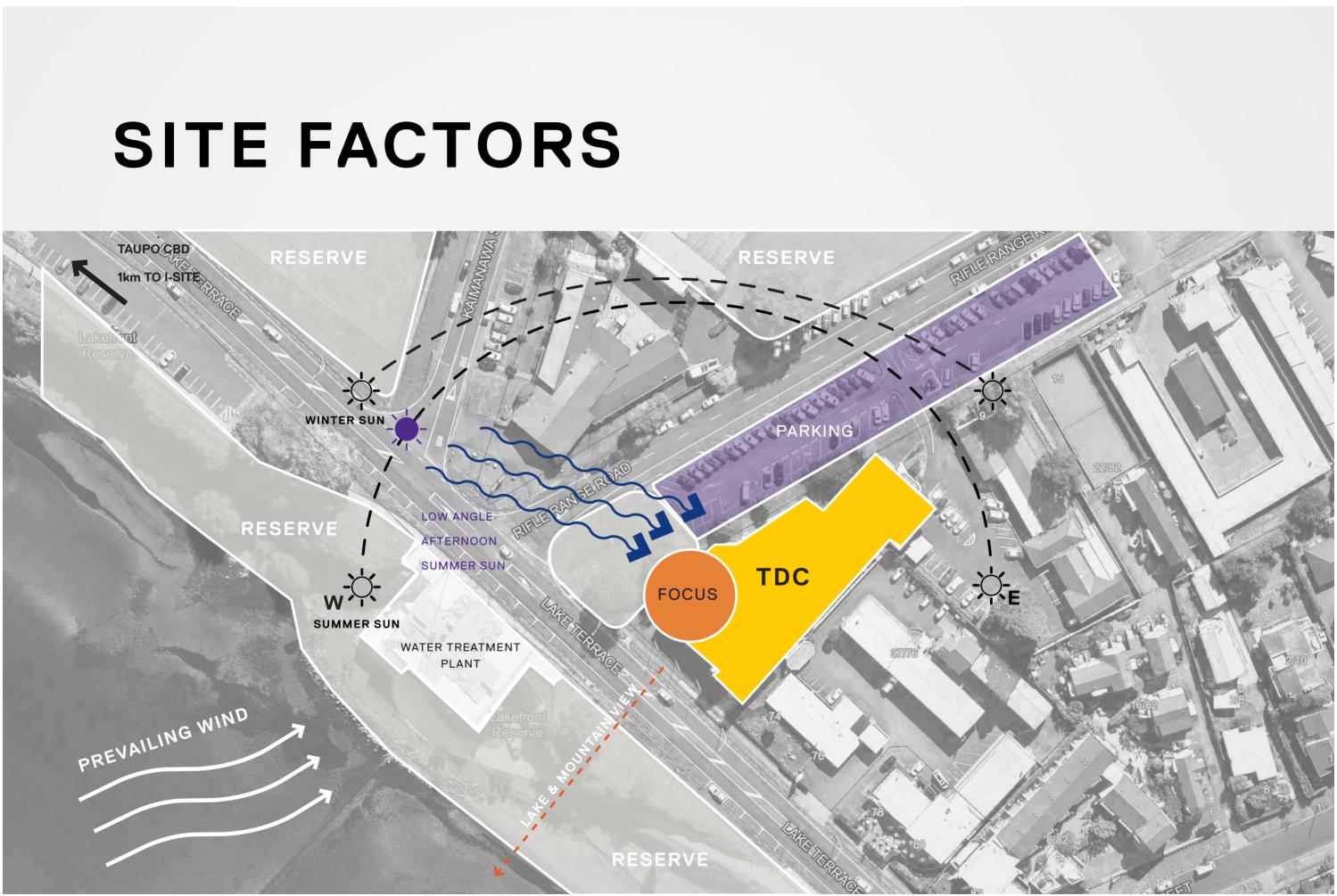
The building should frame the Council's spirit and character, thus providing an honest and transparent entity for the community to engage with.

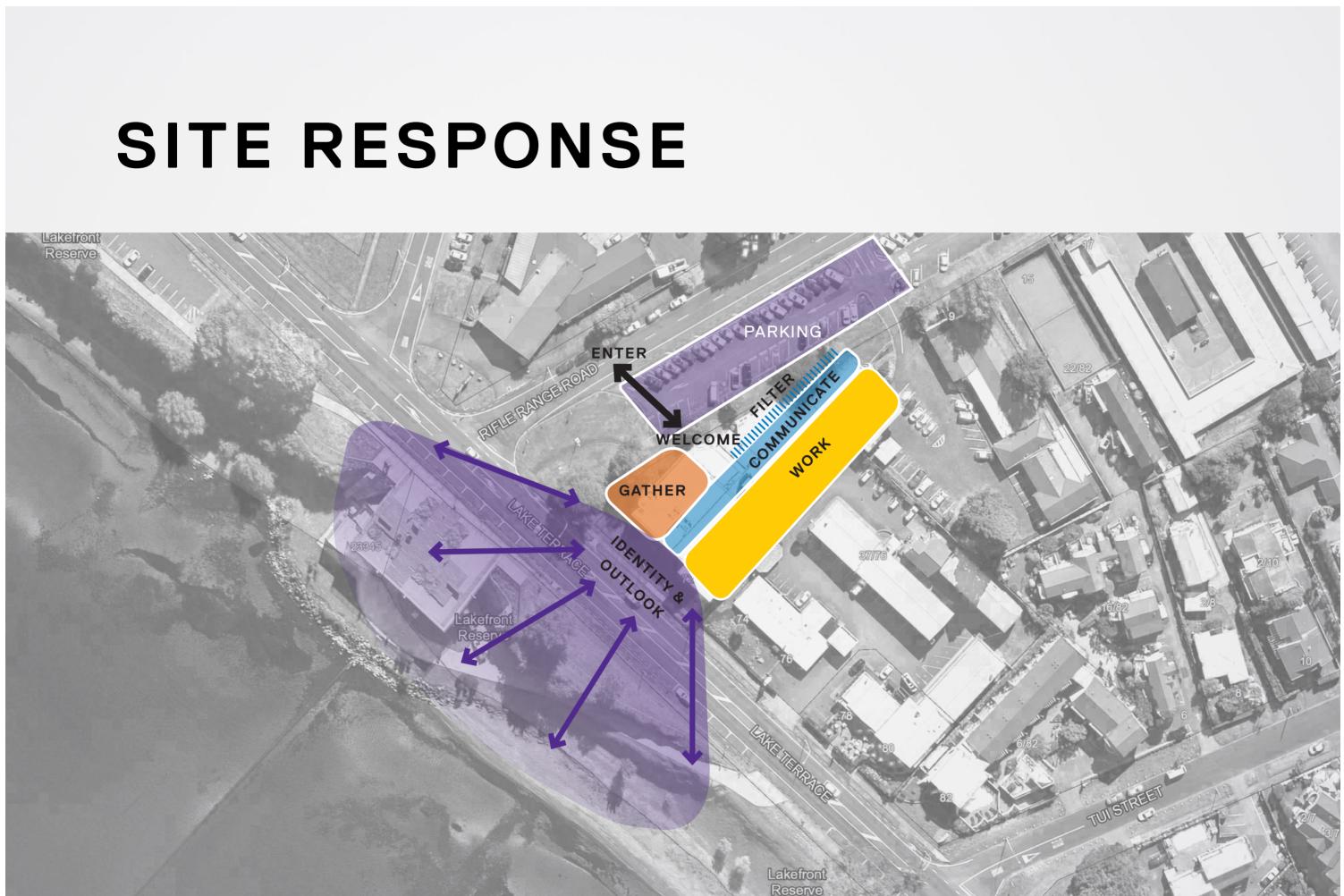
A reliable and responsive organisation providing a high level of amenity for the community.

# 



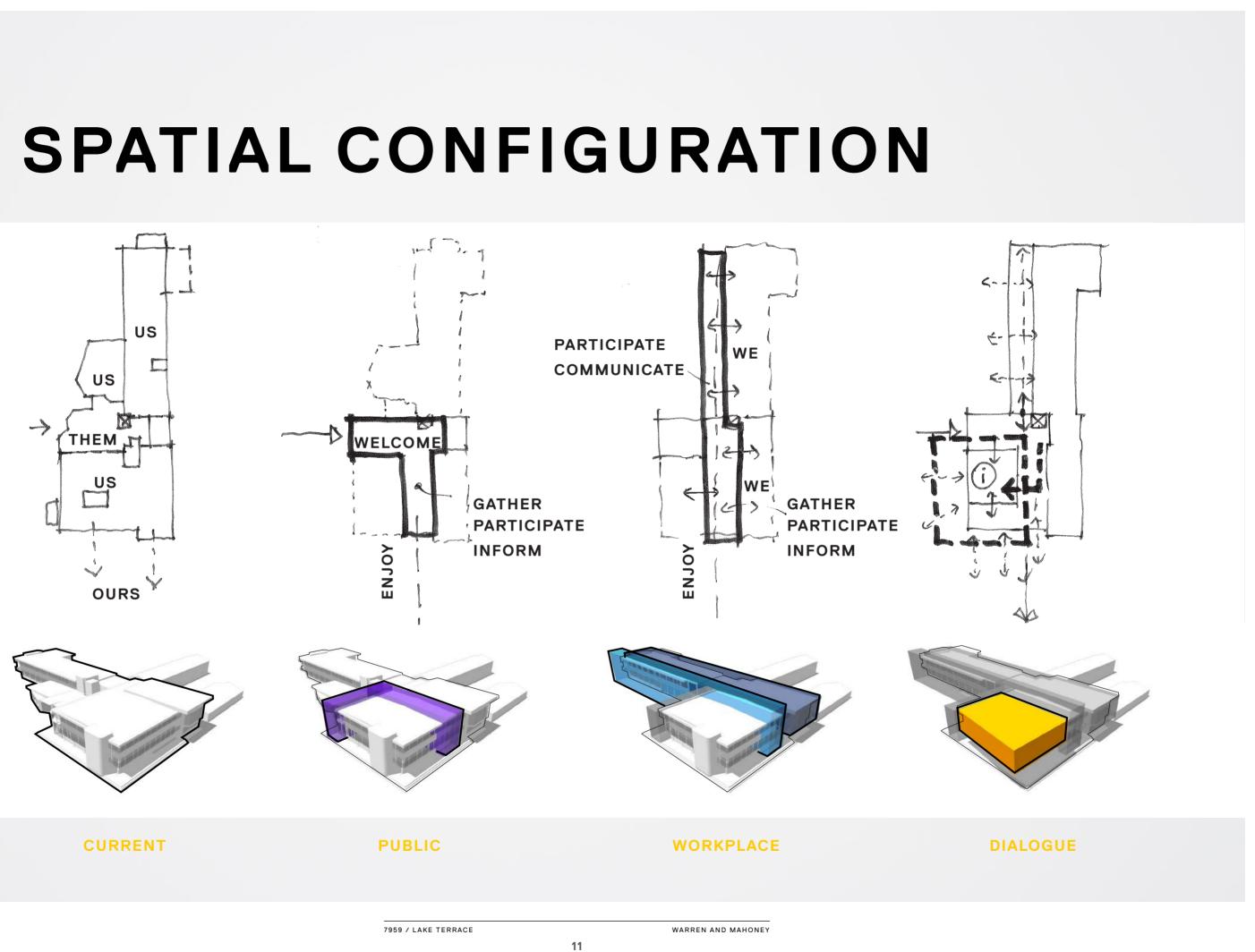






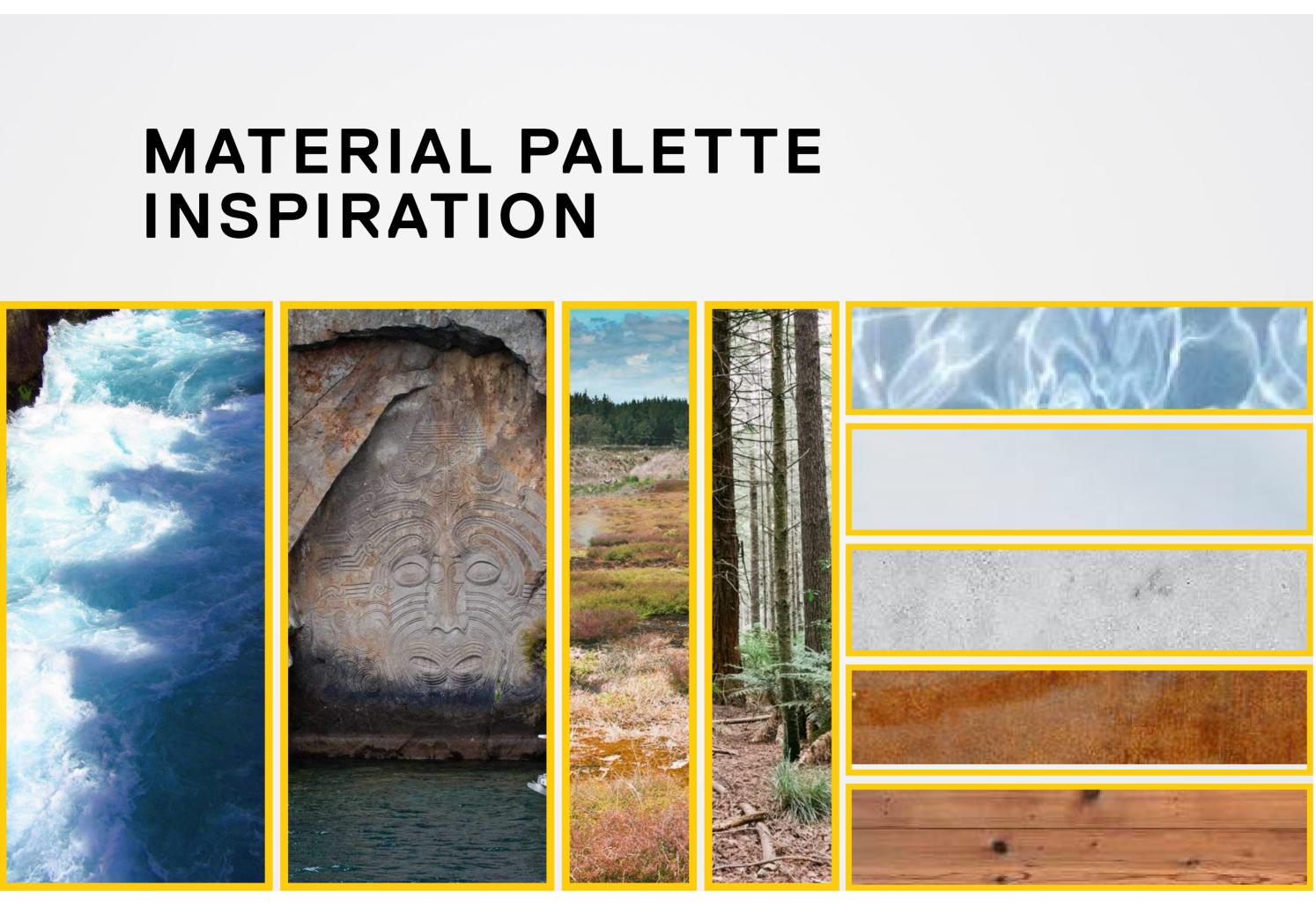
STRATEGY

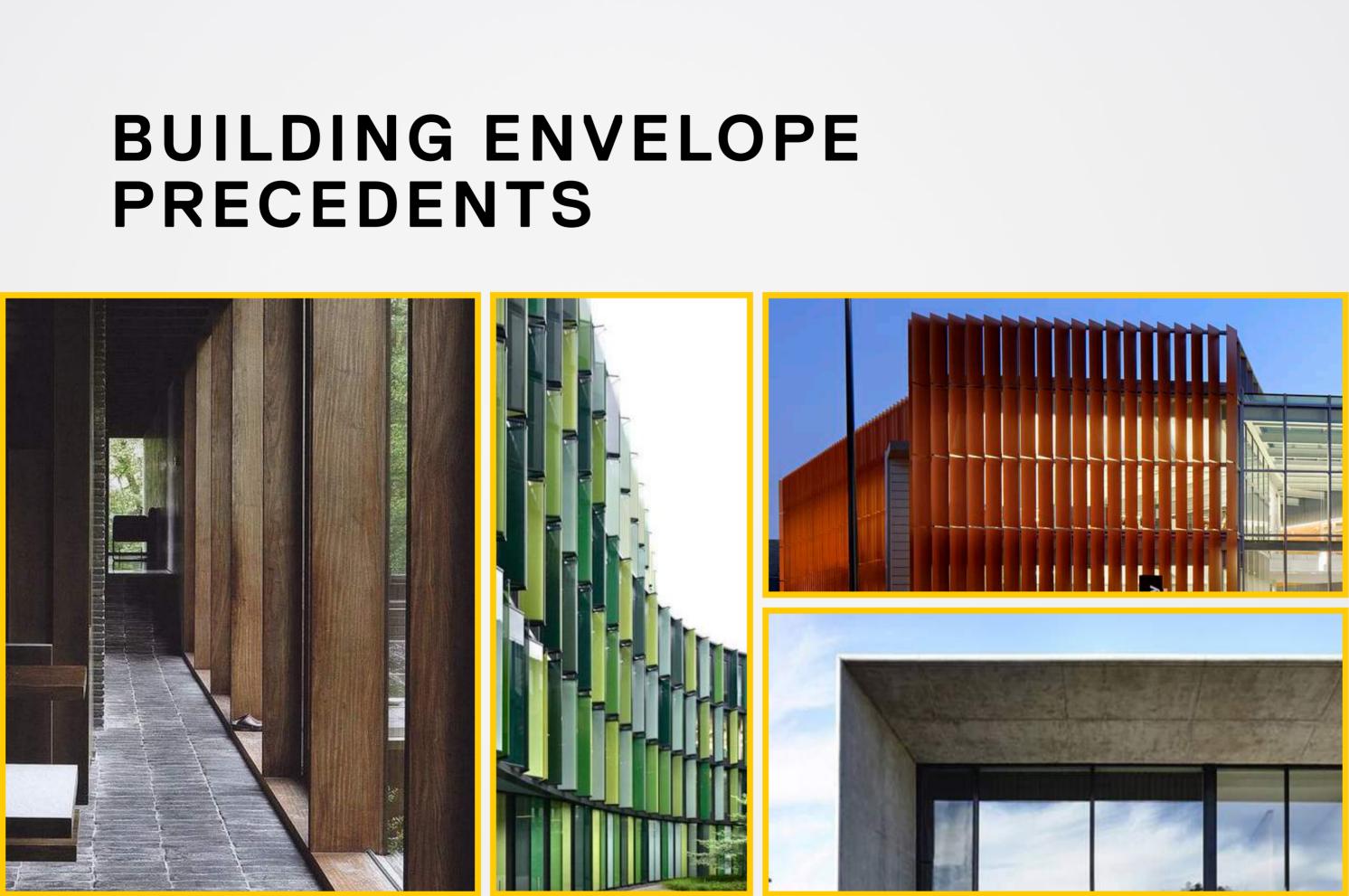


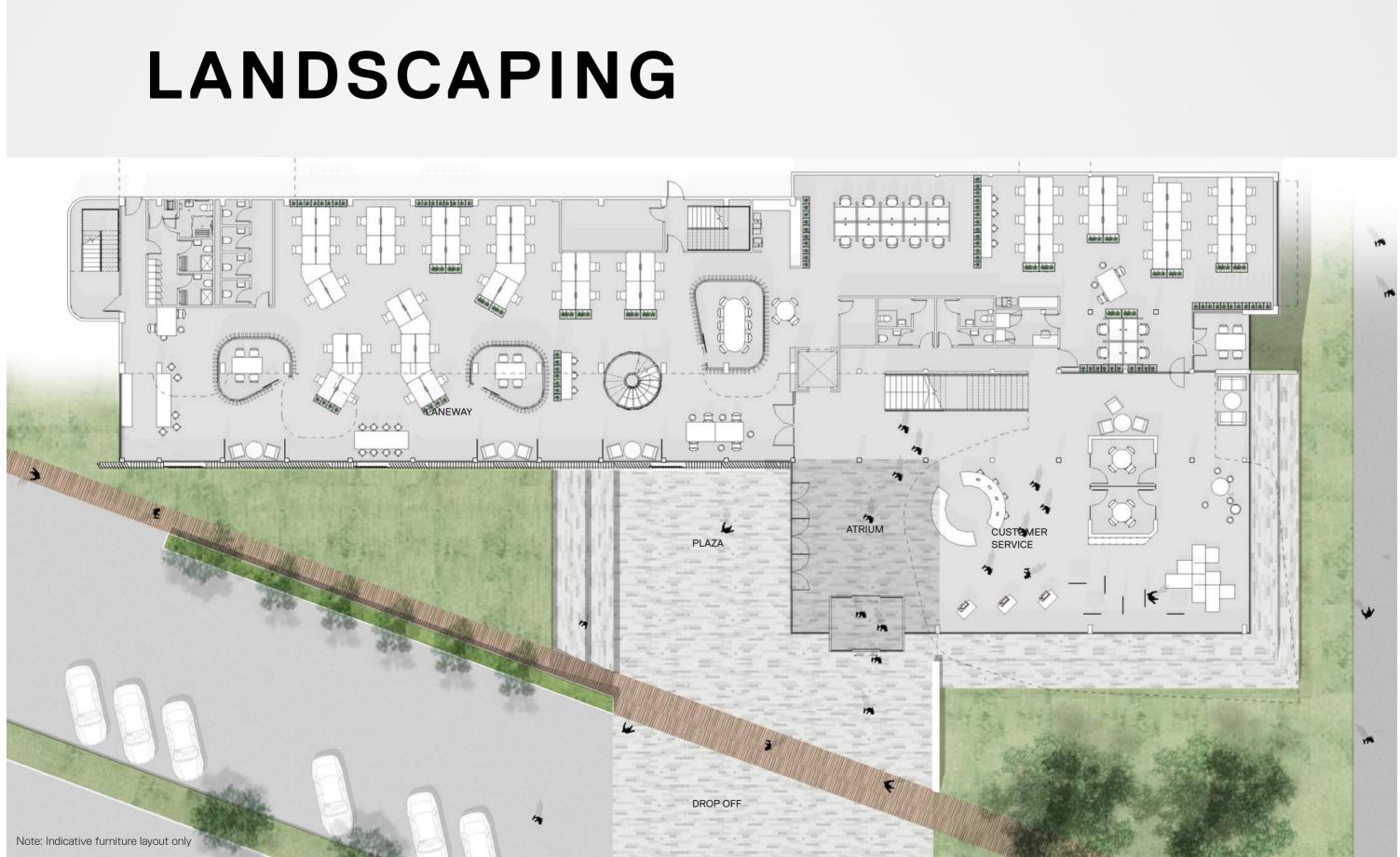


# DESIGN

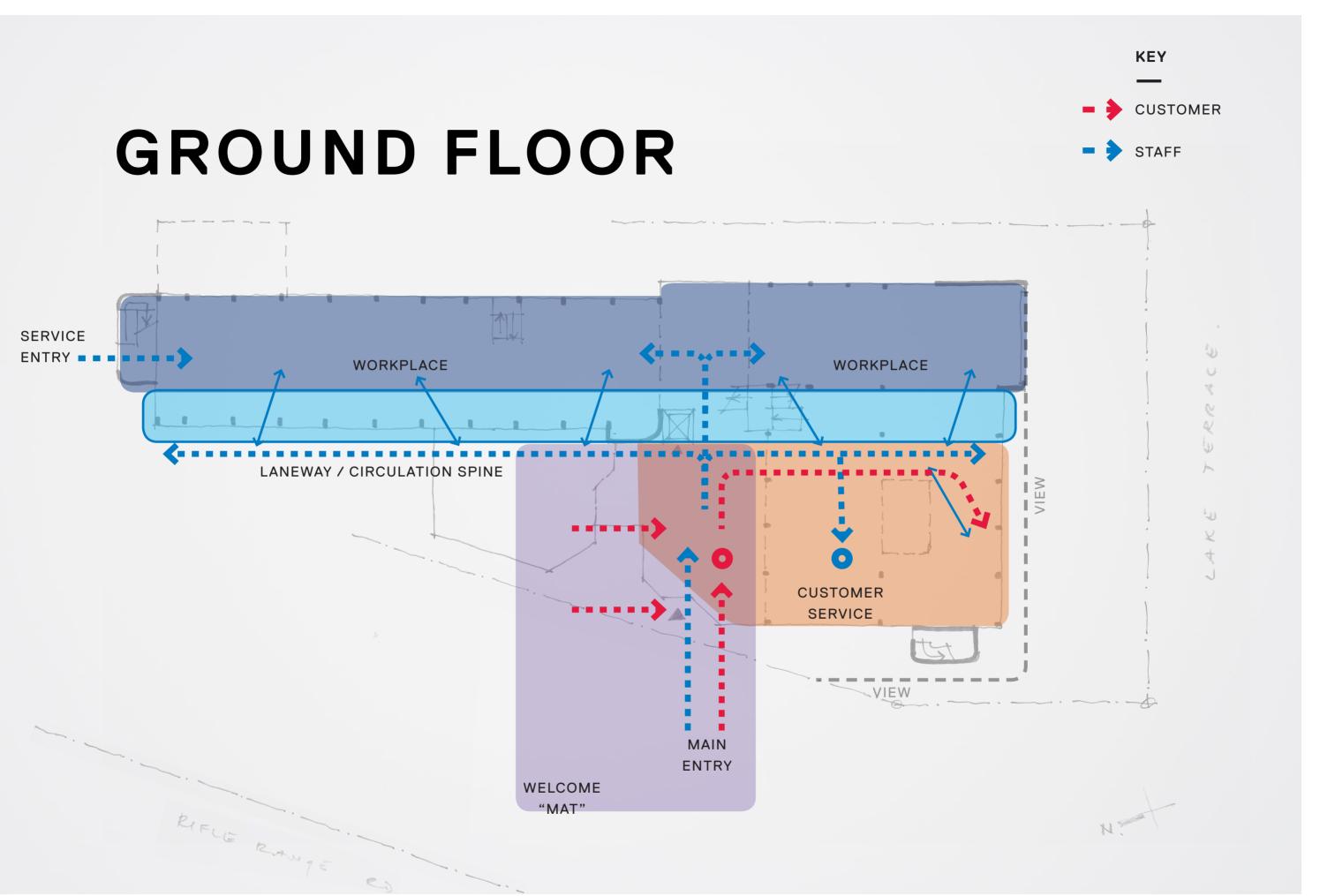




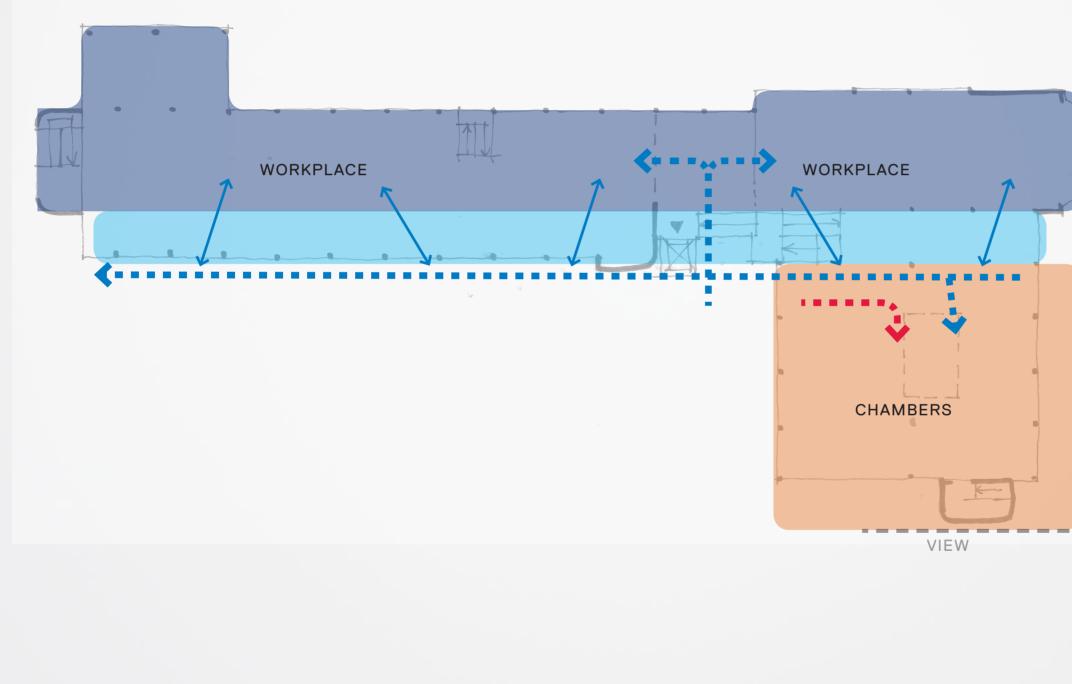








# FIRST FLOOR















# WORKPLACE

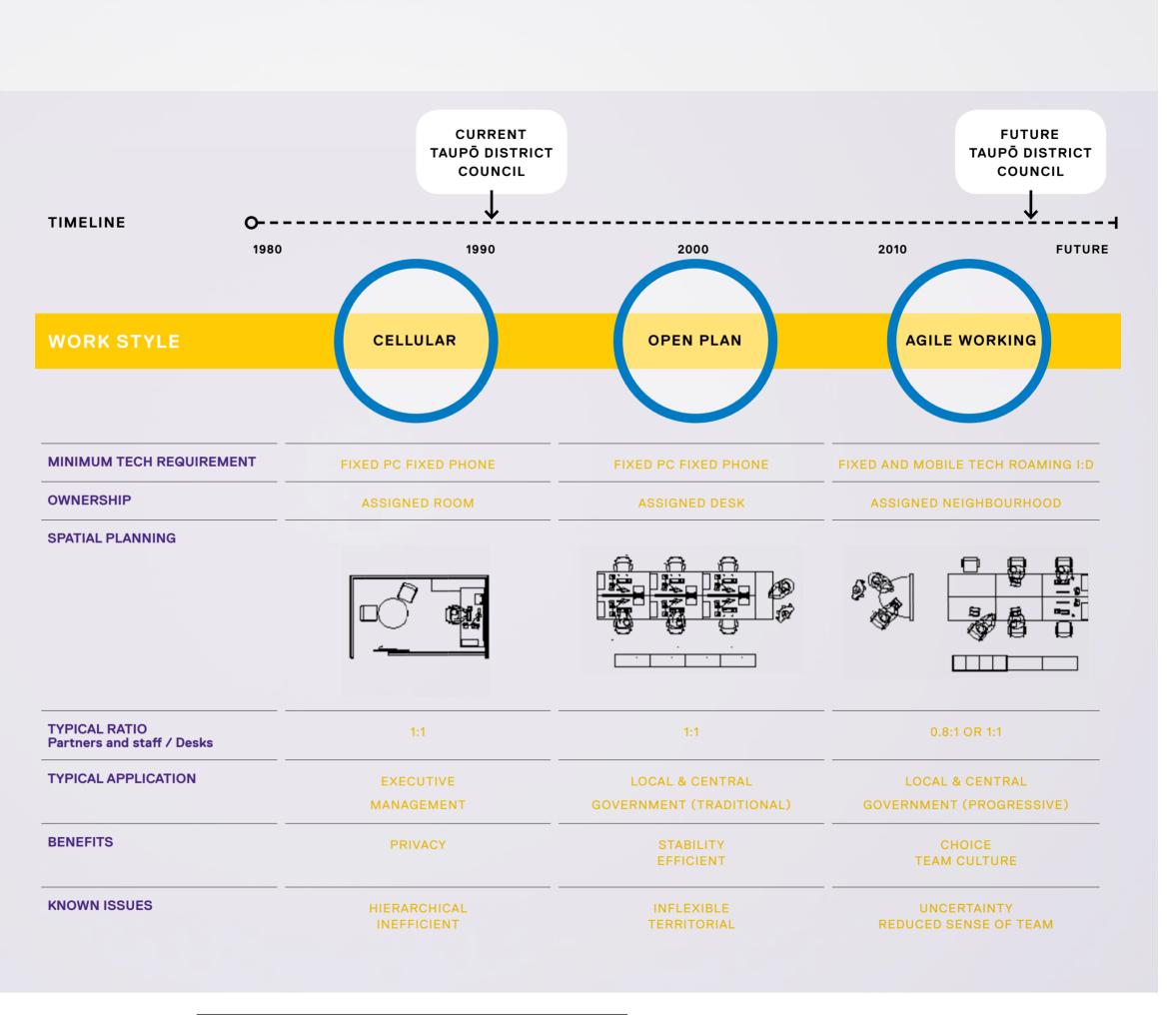


# AGILE WORKING BENEFITS

## **PROVEN BENEFITS AND STATISTICS**

- → 28-33% enterprise organisations have adopted agile working with another 33% looking to apply it in future (particularly for distributed organisations)
- → 16% productivity increase (extra 6.4 hours of work per week)
- → 25% found ROI in less than 12 months, and 66% see payback in 2 years
- → 55% agree Partners and staff have better knowledge of customer requirements and their knowledge networks expand in an agile environment
- $\rightarrow$  10-30% reduction in floor space
- → Reduced energy bill (less space) but higher cleaning bill (more sharing, typically 2-3 daily cleans)
- → Discourages sedentary behaviour
- → Partners and staff must be able to clearly define their inputs, outputs and set goals

Source: Telsyte Australian Digital Workplace Study 2015. m=121 (agile working organisations)



# WORK STYLES

# SETTINGS FOR AGILE WORKING

Different types of work can be supported by a variety of settings being furniture or built spaces. This enables no one point to be owned by a user and enables a user to work in a more agile manner. Supported by technology the workplace becomes a landscape of settings supplementary to workstations and encourages movement and interactions away from the traditional workstation setting.

As a result of alternative settings additional floor space is required in and around the typical work space. Often this means that the metre square per person footprint is reduced to accommodate the alternate work environments. The images below highlight some typical settings designed to enable collaboration, group interactions, focus spaces and individual work booths.

In addition to this Taupō District Council has some specific zones that have unique characteristics such as the executive management team.



CUSTOMER SERVICE



QUIET ROOM



KITCHEN TABLE



WORK WALLS



BAR LEANER



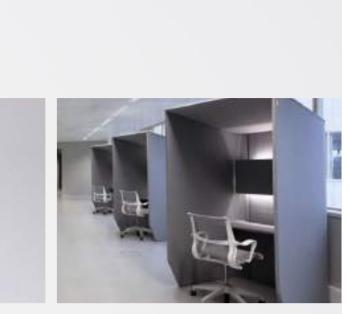
CHAMBERS

FREE DESK



LOUNGE

WORKSTATION



PRIVATE BOOTH



OPEN MEETING





HIGH BACK LOUNGE